

Edouard Kieffer

Enterprise & Solution Architecture | Leader in Delivering High-Impact Decisioning Solutions

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Summary

Passionate technologist with 18 years of experience delivering high-impact decisioning solutions, including for Australia's top 4 banks. I have proven experience leading and managing teams, and driving successful outcomes on complex projects, some exceeding \$10 million TCV. Backed by a strong Computer Science foundation and international experience, I specialize in managing and delivering complex technology projects.

Core Expertise:

- **Strategic Delivery:** Streamlining delivery and aligning cross-functional teams on large-scale, multi-million-dollar engagements.
- **Leadership & Enablement:** Removing roadblocks, empowering high-performance teams, and building strong relationships with stakeholders, clients, and partners.
- **Cloud Architecture & AI Integration:** Architecting robust cloud-native solutions, leveraging Kubernetes for scalable infrastructure, and embedding Generative and Agentic AI frameworks to modernize enterprise capabilities.

I thrive on solving complex challenges with a results-oriented, collaborative mindset that ensures success for both the business and its people.

Experience

Enterprise Architect | Experian | *July 2026 - Present (1 month)* | Melbourne, Australia

Steer overarching technical strategy and delivery success by driving AI adoption and architectural alignment across the organization.

- **Delivery Excellence:** Continue to guide delivery teams to ensure successful execution and implementation, providing high-level architectural oversight and strategic direction.
- **Strategic Alignment:** Partner with sales, presales, and product teams to bridge the gap between technical capabilities and market needs, continuously refining solution offerings.
- **AI Integration:** Drive the design and adoption of generative and agentic AI frameworks across presales, product development, and delivery to modernize workflows and enhance core product value.

Solution Architect & Technical Consulting Manager | Experian | *April 2017 - July 2026 (9 years 4 months)* | *Melbourne, Australia*

- **End-to-End Delivery:** Led the design and delivery of Experian's Origination, Customer Management, and Fraud Prevention solutions across Australia and New Zealand, ensuring seamless alignment with client needs from presales to go-live.
- **Technical Leadership:** Managed the Technical Delivery team, fostering high performance and collaboration while spearheading the transition to Experian's Ascend cloud platform.
- **Engineering Excellence:** Designed and implemented local DevOps and integration frameworks, enhancing agility and delivery quality.
- **Cross-Functional Alignment:** Collaborated with presales and product teams to accurately position solution capabilities while advocating for local market priorities.

Previous Experience

Senior Technical Consultant | Experian | *March 2015 - March 2017 (2 years 1 month)* | *Melbourne, Australia*

- Led the adoption of the PowerCurve decisioning platform across Tier 1 and Tier 2 financial sector clients in Australia and New Zealand.

Technical Consultant | Experian | *September 2013 - February 2015 (1 year 6 months)* | *Cape Town Area, South Africa*

- Led technical delivery for multiple projects across South Africa and the EMEA region, from presales and proof-of-concept to specification and implementation.

Senior Solutions Analyst | Experian | *October 2009 - September 2013 (4 years)* | *City of Johannesburg, Gauteng, South Africa*

- Led delivery of tailored software solutions for high-profile clients, ensuring quality outcomes and team upskilling. Recognised Global expert for ProbeSM.

Delivery Support Engineer | Experian | *August 2008 - October 2009 (1 year 3 months)* | *Monaco*

- Led delivery and support for Experian's ProbeSM Customer Management solution to global clients.

Education

- **Georgia Institute of Technology (USA):** Master of Science, Computer Science - GPA 3.77 (2007 - 2008)
- **Université de Technologie de Compiègne (France):** Graduate degree, Computer Science (2002 - 2008)
- **Technische Universität Graz (Austria):** Master's Degree, Computer Science (2005 - 2005)

Skills, Languages & Awards

Top Skills	Languages	Honors & Awards
● Software Project Management ● Solution Architecture ● Generative and Agentic AI ● Kubernetes and Cloud deployments	● English (Native/Bilingual) ● French (Native/Bilingual) ● German (Elementary) ● Japanese (Elementary)	● Experian Global Enrich - Winner ● Multiple awards for high-performance over the years

Hobbies

- **Kubernetes Home Lab:** Work and learnings on my highly-available home lab and deployed applications.
- **Photography:** Active hobbyist photographer, utilizing a Sony a6500 to capture birdlife, landscapes and portraits.
- **Outdoor & Adventure:** Enjoys hiking across Victoria, including traversing the rugged via ferrata in Mount Buller.
- **Cycling:** Always up for a ride along the Melbourne Port Philip Bay, to Mordialloc or to the South Melbourne market.
- **Riding & Driving:** Passionate about motorbiking, and taking long, technical drives on open roads or on track.